



Congratulations for purchasing TettoGres Ceramic Roof Tile. You bought a product with outstanding quality and durability which is known for its excellence worldwide. From the moment of your purchase you have a 60 year warranty that will be applied according to the terms described below:

Ceramica Ouro Branco Ltda. (TettoGres) warrants its Spanish-S and Flat ceramic roof tiles to be free from manufacturing defects during the sixty (60) year period following the sale of the tile by TettoGres, subject to the limitations set forth herein. It is not covered by this warranty the quality of accessory materials or installation labor provided by other parties. We highly recommend the buyer to carefully examine the tiles before taking the product from the distribution premises or a storage location of TettoGres. Any non conformance with the product such as: color, variation of tonalities or any other external characteristics that are not acceptable to its purposes should be reported through TettoGres' Complaint Form found online at www.tettogresusa.complaint-form within 48 hours after the product left our storage facility and which must be acknowledged as received by TettoGres within 48 hours as well. After elapsed two (2) working days since the date when Buyer took products from the TettoGres distribution site or transportation vehicle, the goods shall be deemed accepted and all Buyer's obligations become absolute and unconditional. If any TettoGres tile proves to be defective within the term of this warranty, TettoGres will provide replacement tile for the portion of the roof found to be defective or TettoGres may, at its' sole discretion, choose to refund the amount paid to TettoGres for the defective products. A roof tile would be defective IF AND ONLY IF it fails to comply with the norm ASTM C1167-96 of the AMERICAN SOCIETY FOR TESTING AND MATERIALS, or any other standard in force at the time of purchase from TettoGres.

Tettogres roof tiles are not responsible for meeting customized designs since it is Buyer's responsibility to make sure they comply with the designed area. In the case of replacement by Tettogres, the original warranty shall apply to the replaced material. TettoGres will not be responsible for the costs of removing or disposing of defective products or installing replacement products. If TettoGres tile is installed on a newly constructed building, the cover of this warranty will extend only to the original legal owner of the property or to the first buyer of the building. If a TettoGres tile sold by TettoGres were installed on an existing building, warranty coverage will extend only to the legal owner at the time of tile installation. In either event, warranty coverage will apply only if the TettoGres warranty registration certificate has been properly completed and forwarded to Tettogres within 90 days following installation of the TettoGres tile. To obtain performance under this warranty, the homeowner/consumer shall notify TettoGres of any manufacturing defect promptly following its'



discovery through our Complaint Form found online at www.tettogresusa.com/complaint-form and shall submit with the form proof of date of purchase and tile installation, in order to provide TettoGres an opportunity to investigate the claim and examine the material claimed to be defective. TettoGres shall then promptly inspect the claimed defect before the furnishing of any replacement material is approved, and TettoGres shall, within a reasonable time after approval, provide the replacement tile, or in lieu of providing replacement material shall refund that amount paid for the defective tile (but not including any costs connected with freight, roof top loading, and/or installation or removal/disposal of old material). This warranty may not be changed or modified by any dealer, distributor or representative of TettoGres, and is independent of any warranty given by any other party, such as a builder or installer and is subject to TettoGres' Terms and Conditions and Warranty of Sale in effect at the date the warranty is given. If replacement tile is furnished under this warranty, it may vary in color or appearance from the original product due to (a) normal weathering of the original tile, or (b) changes in the products manufactured by TettoGres, including the discontinuation or modification of specific tiles or colors. TettoGres will make reasonable efforts to have replacement tile match the color, shape and appearance of the original material. TettoGres tile shall not be considered defective, and TettoGres shall have no liability under this warranty, with regard to (1) variations in color due to the nature of the product, shade or hue which are not unreasonable variations from the tile samples and Industry Standards, if any, furnished by TettoGres prior to purchase. The tile shall not be deemed to be defectively manufactured unless a substantial variation in color shall be visible from a distance of more than forty (40) feet; or (2) changes in color, shade or hue caused by stain or contamination of any sort caused by outside sources (including without limitation to the growth of vegetation, algae, mildew, moss, lichens, or fungus); or (3) in the event the face of any tile (other than the textured tile) shall not have a smooth, even surface, the tile shall not be deemed to be defectively manufactured unless any facial imperfection shall be visible from a distance of more than forty (40) feet. The application of any coating such as paint, glazing or other coating materials on the finish surface of the tile shall void this warranty. This warranty does not cover any failure, defect or age caused by or related to (1) failure of or defects in other materials used as components of the building or its' roof traffic, installation in inappropriate local climatic areas, impact of foreign objects, flood, hail, windstorm, lightning, tornado, hurricane or other act of God; (2) exposure to corrosive chemicals or other harmful substances; (3) surface cracking or chipping; (4) any failure, defect or damage (including but not limited to crumbling, break up, or change of color), resulting from or connected with ; misuse, abuse, neglect or improper handling or storage, improper installation; (5) defects in, failure of or damage caused by materials used as roofing base over which the tiles are installed or by movement distortion, cracking or setting of walls or the foundation of the building or (6) any other cause not involving inherent manufacturing defects in TettoGres tile.



Tettogres reserves the right to discontinue or modify any of its' products, including the color thereof, without notice to the homeowner/consumer and shall not be liable to the homeowner/consumer as a result of such discontinuance or modification, nor shall Tettogres be liable in the event replacement material may vary in color intensity and/or hue and/or shade in comparison to the original product as a result of normal weathering or product modification.

If TettoGres replaces any material under this warranty, it may substitute products designated by TettoGres to be of comparable quality or price range in the event the product initially installed has been discontinued or modified.

This warranty is given in lieu of all other oral written warranties, liabilities or obligations, including without limitations implies warranties of merchantability or of fitness for a particular purpose. TettoGres shall in no event be liable under any circumstances for consequential or incidental damages, or for damage to any structure, its' occupants or its' contents. This warranty gives you specific legal rights , and you may also have other rights which vary from state to state and/or country to country. This warranty supersedes any written warranty or guarantee previously issued by Tettogres.